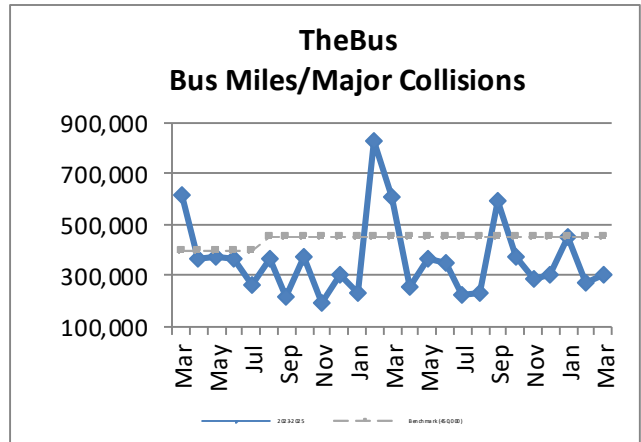
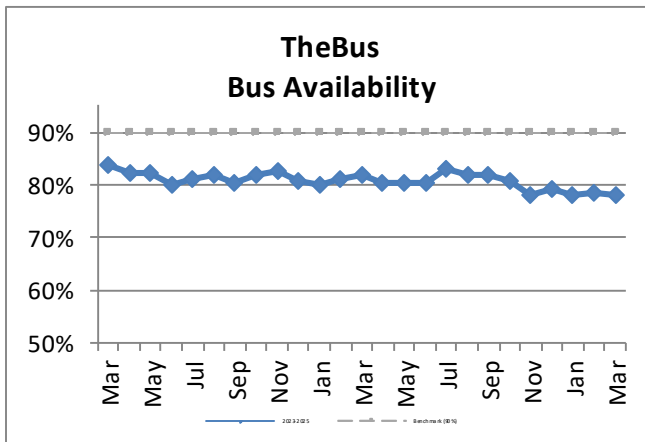
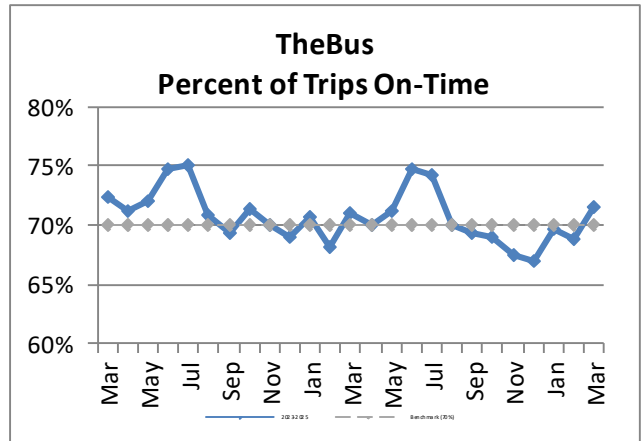
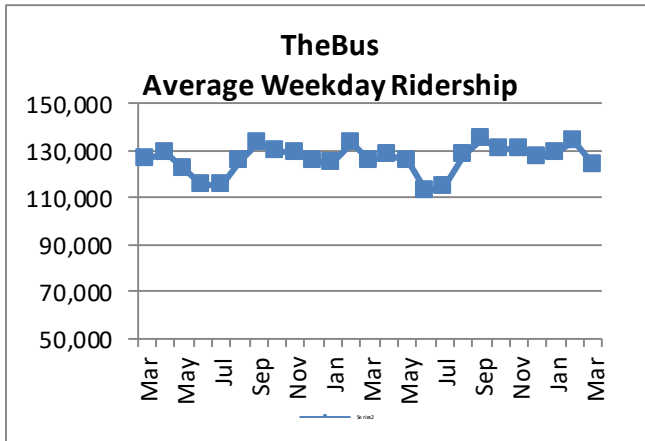


Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending March FY 2026

Key Performance Indicators (KPI)	March FY 2026	March FY 2025	Percent Change FY 2025-2026	YTD for FY 2026	YTD for FY 2025	Percent Change FY 2025-2026	Benchmark
Total Monthly Ridership	3,415,762	3,443,174	-1%	31,385,458	31,046,434	1.1%	
Average Weekday Ridership	124,301	125,761	-1%	128,265	127,037	0.97%	
Percent of Trips On-Time	71.5%	71%	1%	69.6%	70.6%	-0.97%	70%
Bus Availability	77.9%	81.7%	-4%	79.9%	81.3%	-1%	90%
Bus Miles/Major Collisions	301,034	610,930	-50.73%	337,259	376,602	-10.45%	450,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)				2.85	4.17	-31.65%	3.00
Bus Miles/Mechanical Road Calls	12,184	13,001	-6.29%	12,716	11,385	12%	11,000
Spare Ratio	25%	26.6%	-1.65%	28%	27.9%	0%	>20%
Percent of Inspections Comp. On-Time	100%	100%	0%	100%	100%	0%	100%
Percent Maintained Pullouts	95.5%	98.3%	-4.49%	97.4%	97.7%	-3%	100%
Cost per Service Hour	\$172.34	\$156.49	10%	\$165.64	\$159.59	4%	\$166.69
Cost per Passenger Trip	\$6.66	\$5.97	12%	\$6.20	\$6.03	3%	
Cost per Mile	\$12.60	\$11.22	12%	\$12.06	\$11.52	5%	
Passenger Trips per Hour	25.88	26.21	-1.26%	26.83	26.56	1%	
Farebox Recovery	10.9%	18.1%	-39.60%	17.5%	18%	-3%	
Trips per Mile	1.89	1.88	1%	1.95	1.92	2%	
Average System Speed	12.68	13.00	-3%	12.66	12.98	-2.51%	
Percent Complete in 30 Days (Customer)	88%	89%	-1%	88%	82%	6%	95%
Complaint Rate (Complaints per 100,000 Trips)	12.91	12.11	6.60%	13.58	11.57	17.36%	12



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